MONEYMAXX MERCHANT BOOKLET

MONEYMAXXNOW.COM
808-MAXX (6299)

LIVE YOUR MAXX LIFE

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WALLET BENEFITS

WHAT IS THE BENEFIT OF USING THE MONEYMAXX WALLET FOR MY BUSINESS?

- PURCHASE GIFT CARDS FOR FAMILY AND FRIENDS
- ENJOY THE LUXURY OF PAYING FOR GOODS AND SERVICES FROM YOUR COUCH
- ENJOY THE FREEDOM OF WALING AROUND CASHLESS
- TRANSACTION RECIEPTS READILY AVAILABLE IN YOUR APP HISTORY
- SEND MONEY TO AND FROM THE FAMILY ISLANDS
- PAY ALL OF YOUR BILLS IN FROM. YOUR OFFICE IN JUST A FEW MINUTES

MERCHANT BENEFITS

WHAT IS THE BENEFIT OF USING THE MONEYMAXX PORTAL FOR MY BUSINESS?

- YOU HAVE THE ABILITY TO ACCEPT SANDOLLAR PAYMENTS
- MOBILE WALLET PAYMENT ACCEPTANCE
- PAYROLL FUNCTIONALITY ALLOWS FOR QUICK DEPOSITS INTO EMPLOYEE WALLETS / ACCOUNTS
- BENEFIT FROM THE USE OF BOTH THE WALLET AND THE DASHBOARD AS A MERCHANT
- DIRECT TRANSFER INTO YOUR BANK ACCOUNTS
- CUSTOMIZE VIRTUAL GIFT CARDS FOR YOUR VERY OWN BUSINESS
- MONEYMAXX DASHBOARD INTEGRATES WITH MOST POS SYSTEMS
- YOUR REAL TIME BALANCE IS ALWAYS VISIBLE WITHIN YOUR DASHBOARD
- COMPREHENSIVE TRANSACTION HISTORY READILY AVAILABLE

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NO MORE NEED FOR CASH

GIFT CARDS FOR YOUR BUSINESS?

AS A MERCHANT, BENEFIT FROM HAVING YOUR BRANDED GIFT CARDS AVAILABLE TO ALL MONEYMAXX APP USERS

APP STRUCTURE OVERVIEW

ADDING CREDIT

- USING A CREDIT OR DEBIT CARD
- OVER THE COUNTER AT ANY MONEYMAXX
- REQUEST FUNDS FROM FRIENDS & FAMILY

REMOVE CREDIT

- WITHDRAW AT ANY MONEYMAXX
- SEND TO YOUR BANK ACCOUNT

USE FUNDS TO

- PAY UTILITIES
- TOP UP OR PAY A BILL
- SEND MONEY PERSON TO PERSON
- MAKE IN STORE PURCHASES
- PURCHASE GIFT CARDS
- OUTFIT PAYROLL

aliv

BTC Everyday.

REV join the REVOLUTION

BPL BAHAMAS POWER AND LIGHT

AT PARTICIPATING MERCHANTS

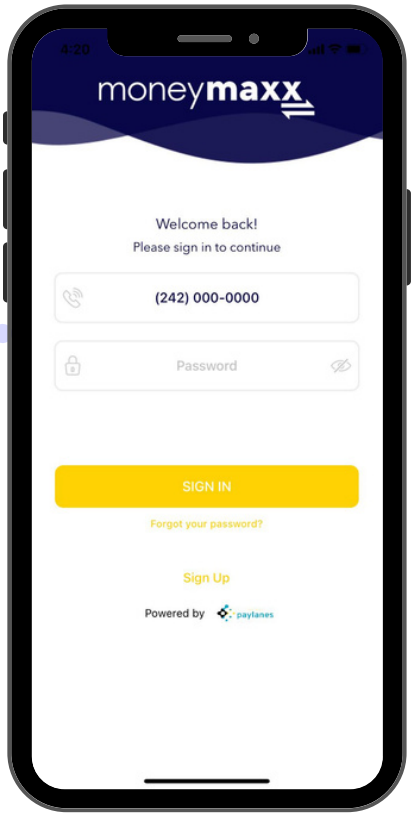
GET IT ON Google play

Download on the App Store

HOW TO DOWNLOAD

APPLE

ANDROID



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MERCHANT DASHBOARD OVERVIEW

SEND MONEY THROUGHOUT NASSAU & THE FAMILY ISLANDS

DO IT ALL WITHIN ANY OF OUR 12 MONEYMAXX LOCATIONS

- Using a Credit or Debit Card
- Add Credit over the Counter

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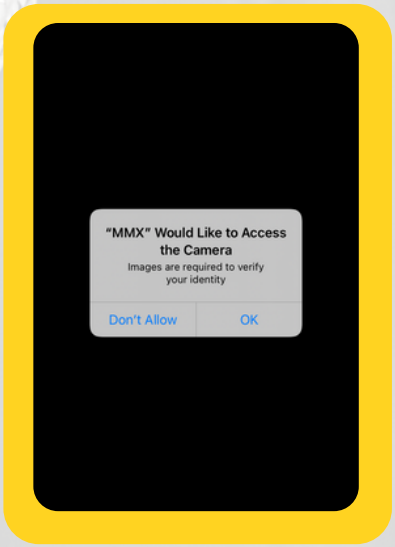
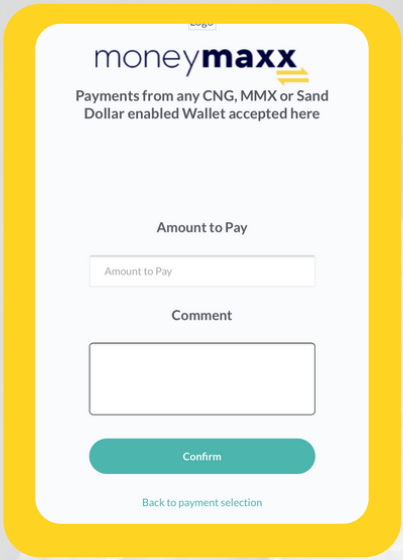
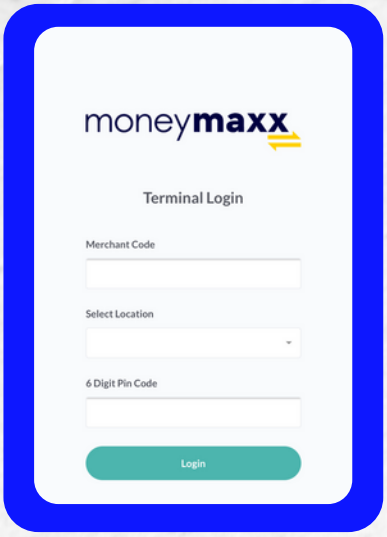
SEND WEB BASED MERCHANT DASHBOARD 7 PAYMENT PORTAL

CUSTOMER AND THE STORE CLERK SEE SE THIS INFORMATION AT THE TIME OF THE TRANSACTION







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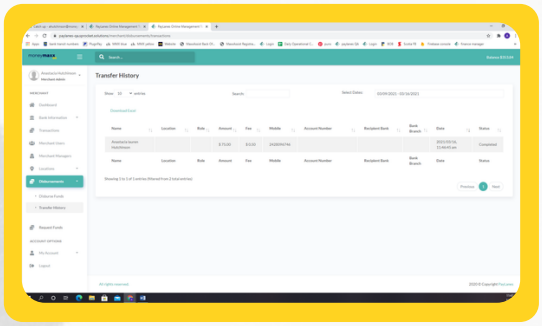
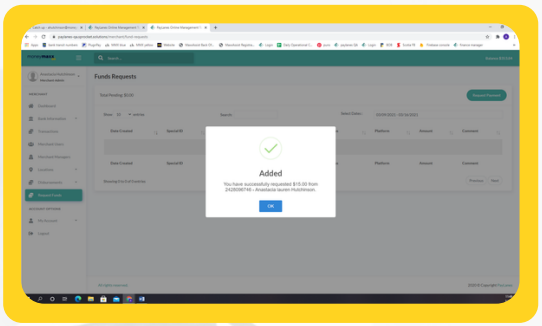
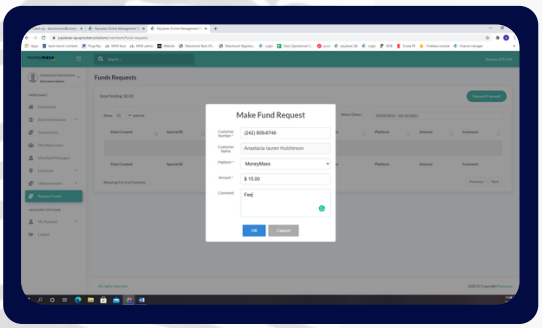
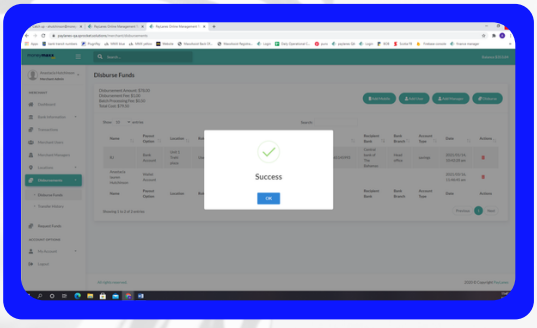
SEND & RECEIVE MONEY









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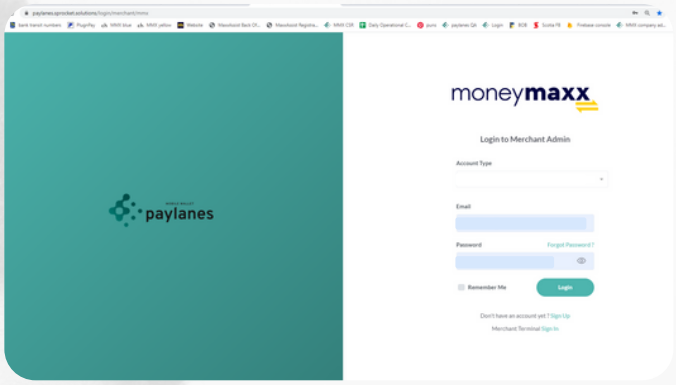
WELCOME TO YOUR MERCHANT DASHBOAD

WELCOME TO YOUR MERCHANT DASHBOARD SIGN IN

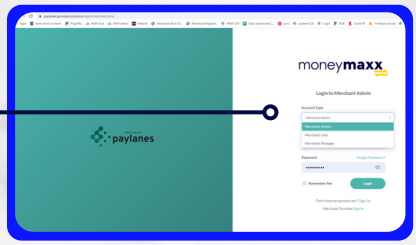


To access your merchant dashboard, please:

- In your address bar type: www.paylanes.sprocket.solutions/login/merchant/mmx
- Select your Account Type from the Drop Down Box
- Enter your Merchant Email Address
- Enter your Password (On a computer you trust? Select Remember Me)
- Login

WHAT'S MY ACCOUNT TYPE?

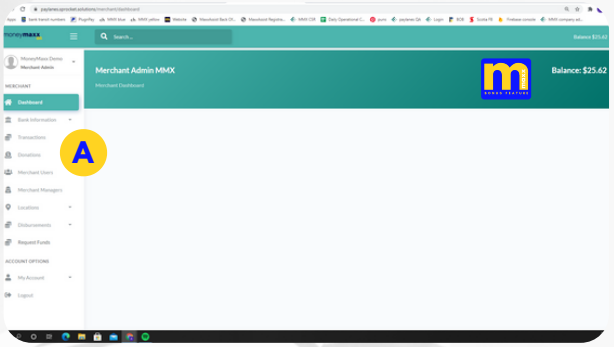
From the Account Type Drop Down box, you may select; Merchant User



YOUR MERCHANT DASHBOARD IS LOADED WITH BUSINESS TOOLS

Let's walk through your dashboard menu. From your dashboard you may:

- Bank Information | Review or enter Bank Information
- Transactions | Review your previous transactions
- Donations | Review Donations that you have made or that have been sent to you.
- Merchant Users | Add Cashiers to your business or remove them
- Merchant Managers | Here, review, update or change your Business Managers
- Locations | From here, you may add a new store location or branch for your business
- Disbursements | From here, you may conduct payroll, send money to a vendor or any app user
- Request Funds | From here, request payment or ask for account credit from other app users
- My Account |
- User |

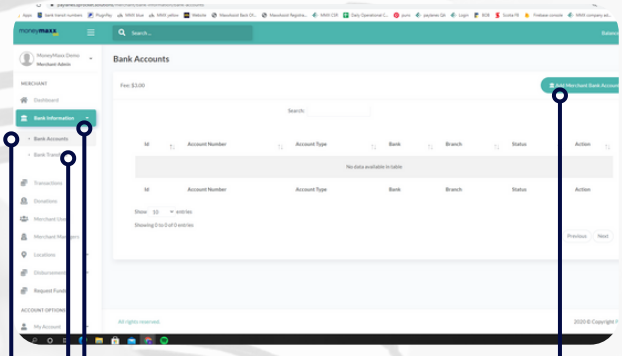


You have access to your real time balance at all times right from your dashboard!

BANK INFORMATION

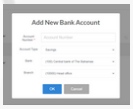
From the Bank Information Tab, you may:

- Add a New Bank Account to your dashboard
- Review your existing accounts and their associated information
- Edit / Remove / Replace Bank Account Information



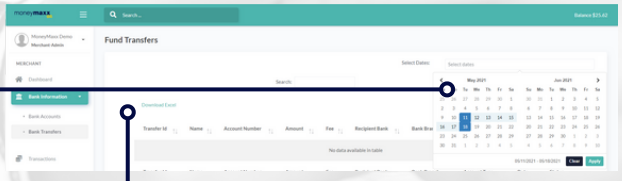
EDIT, REMOVE OR PREPLACE ACCOUNT DETAILS

BANK INFORMATION TAB



ADD A NEW ACCOUNT

PULL TRANSFERS BY SPECIFIC DATE RANGES



REVIEW PREVIOUS BANK TRANSFERS

DOWNLOAD THEM ALL IN AN EXCEL SPREADSHEET

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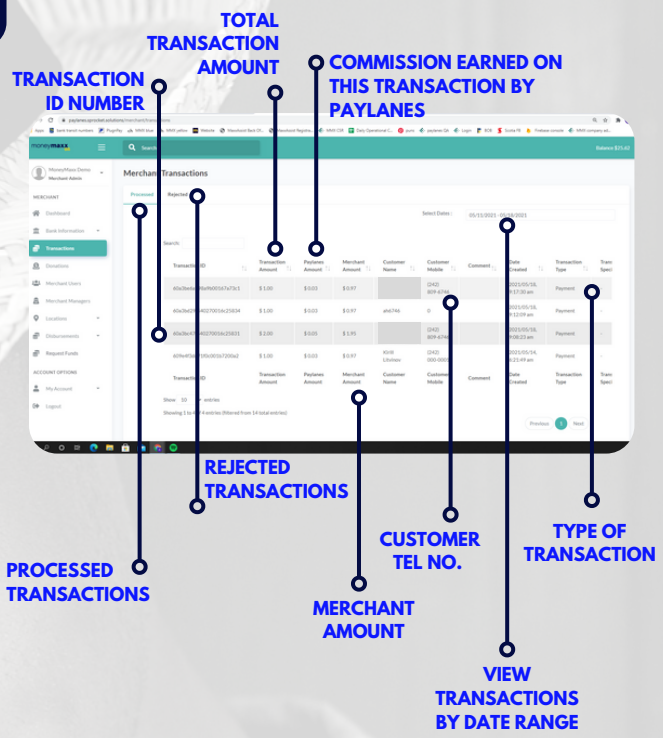
WELCOME TO YOUR MERCHANT DASHBOAD

TRANSACTIONS

Here, view transactions in real time as they occur within your store.

- You may view by store location, clerk, time, etc.
- Review the details of your transaction as it relates to your earned % and the percent obtained by Pay Lanes.
- Processed Transactions | Review transactions that have actually been processed
- Rejected Transaction | Review transactions that have been rejected by the intended payee
- Merchant Amount | From here, review the amounts that was paid out by the merchant in this particular transaction.
- Customer Tel No. | Here, find the telephone number associated with the customer charged int his transaction.
- Search by Date | Search your transactions using date ranges to narrow your search.
- Transaction ID Number | Here find the unique transaction id number associated with the transaction in question.
- Type of Transaction | Here you may view the type of transaction that occurred.
- Total Transaction Amount | Here, find the amount of your transaction
- Commission earned by Paylanes | This is the commission amount earned by pay lanesfor using the platform.



MERCHANT USERS

Here, view transactions in real time as they occur within your store.

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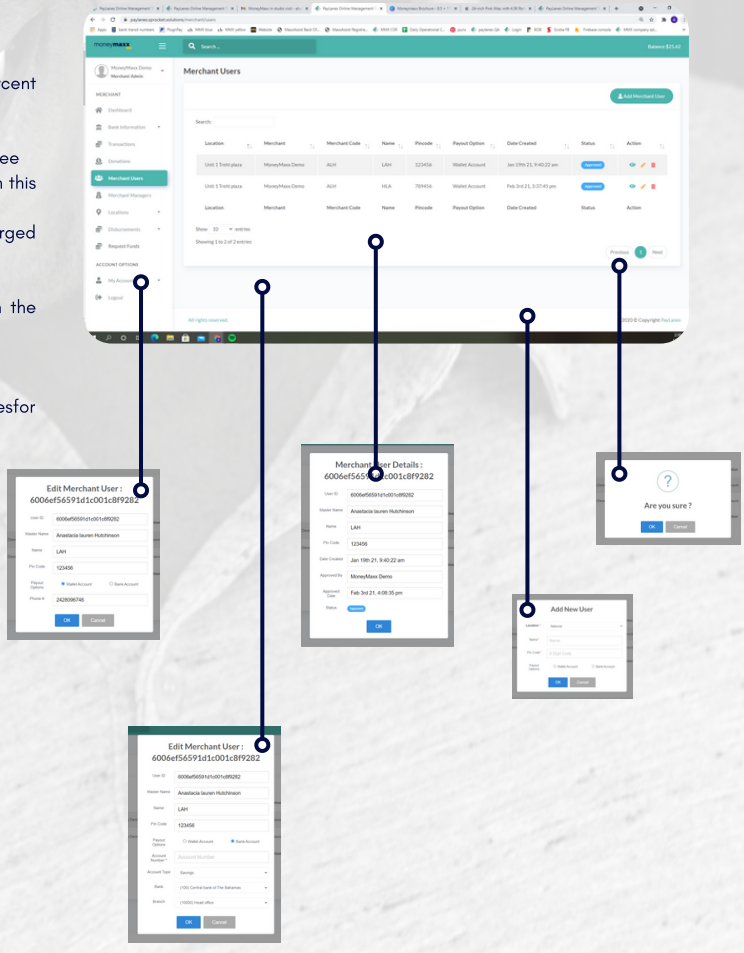

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WELCOME TO YOUR MERCHANT DASHBOAD

MERCHANT MANAGERS

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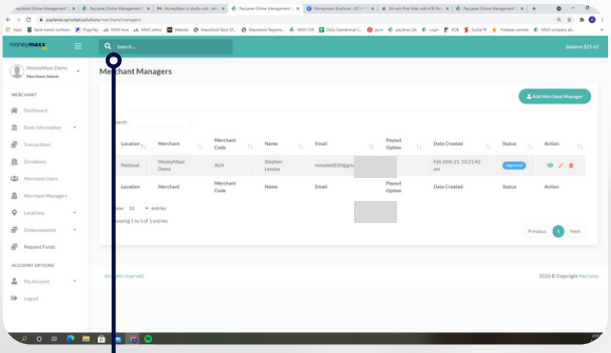

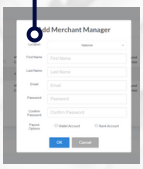

REJECTED TRANSACTIONS

LOCATIONS

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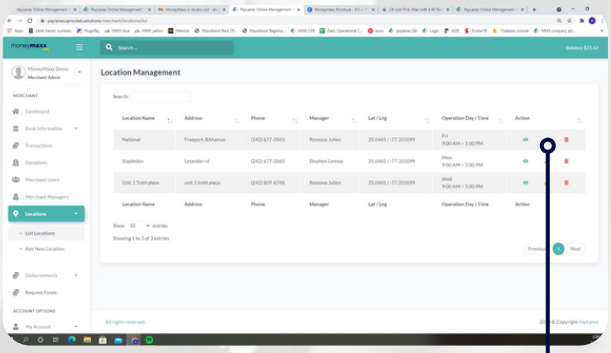
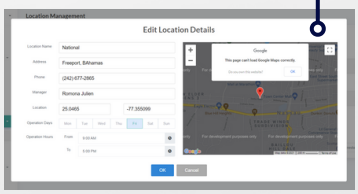
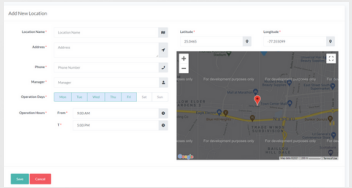
Merchant Amount | From here, review the amounts that was paid out by the merchant in this







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WELCOME TO YOUR MERCHANT DASHBOAD

DISBURSE FUNDS

Here, view transactions in real time as they occur within your store.

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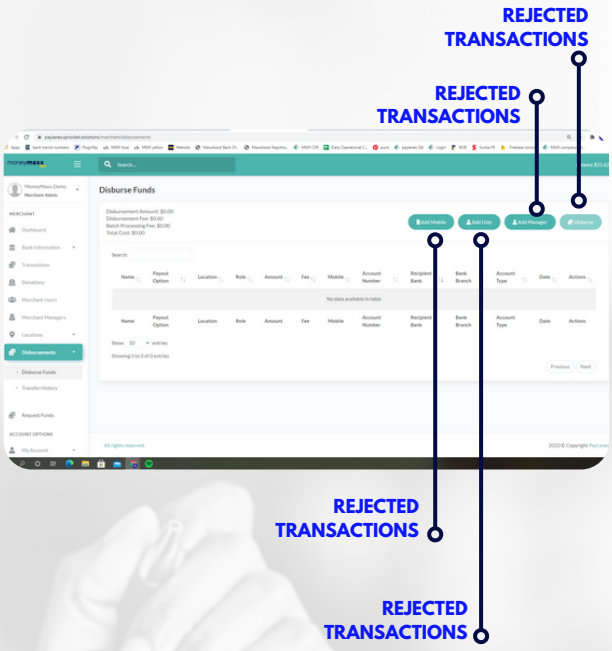

VACANT

Here, view transactions in real time as they occur within your store.

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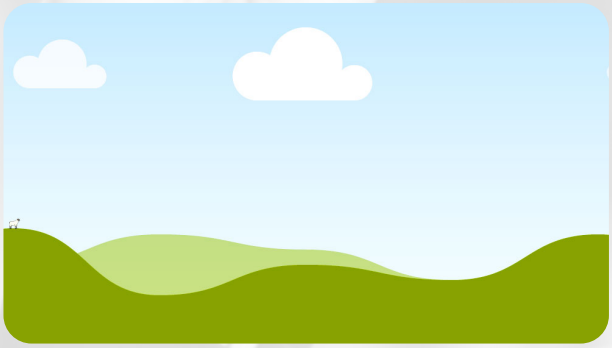

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PURCHASE GIFT CARDS & BRAND YOUR OWN

maxx BONUS FEATURE

"AS A MERCHANT, I CAN INCLUDE MY BUSINESS GIFT CARDS AMONG THESE TOP BRANDS FOR PURCHASE DURING HOLIDAYS AND SPECIAL OCCASIONS."

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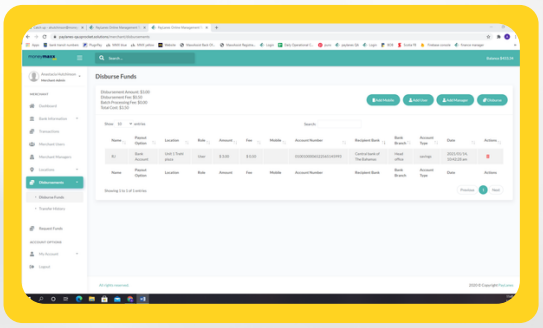
SEND & RECEIVE MONEY



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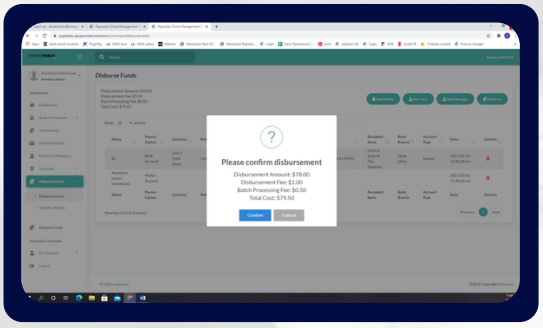

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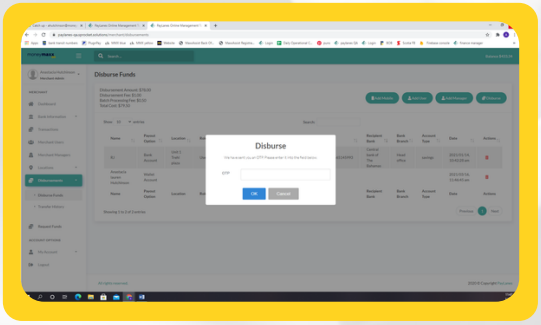

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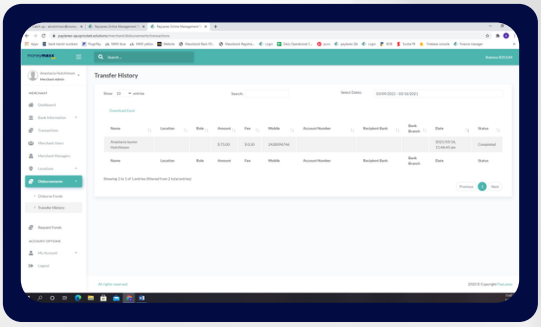

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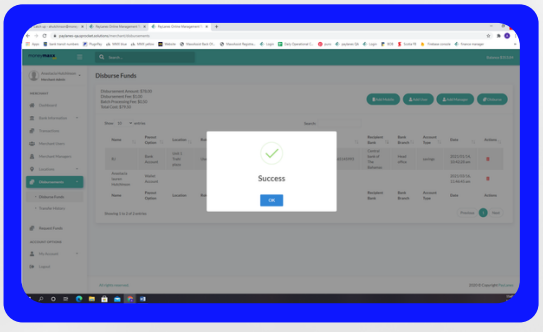

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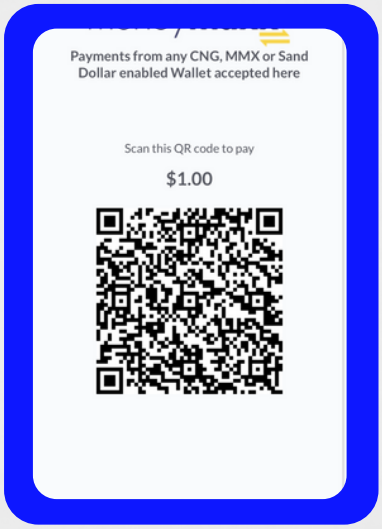
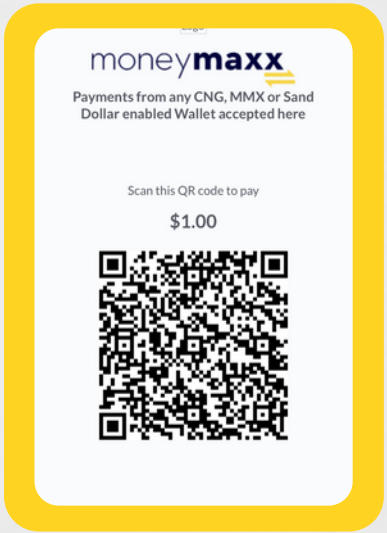
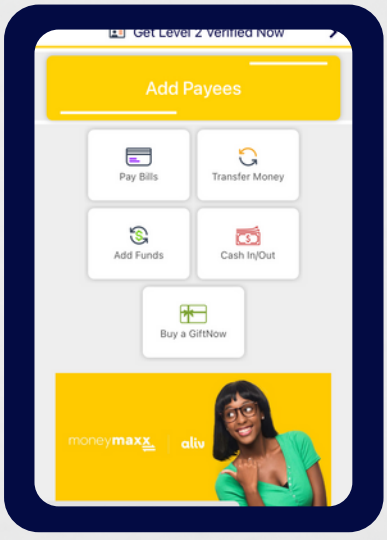
SEND & RECEIVE MONEY







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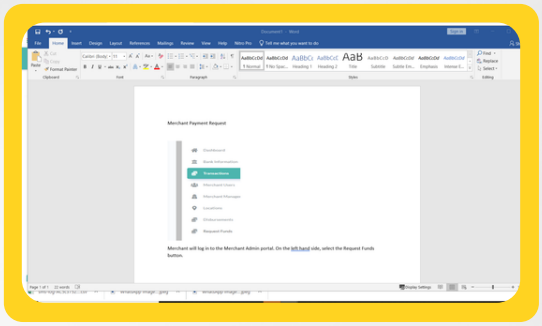

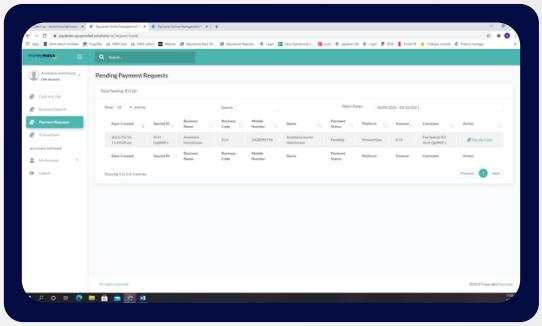

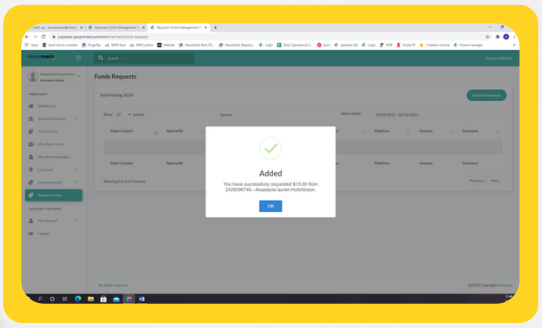

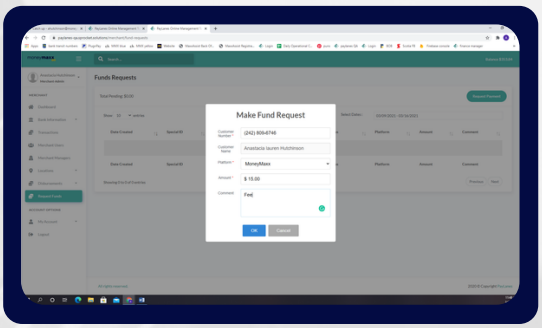

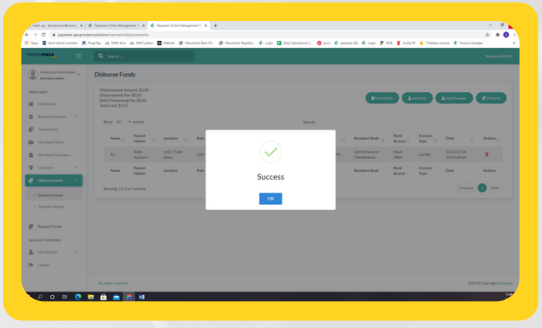

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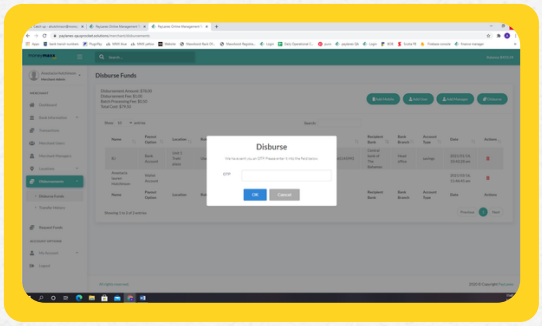

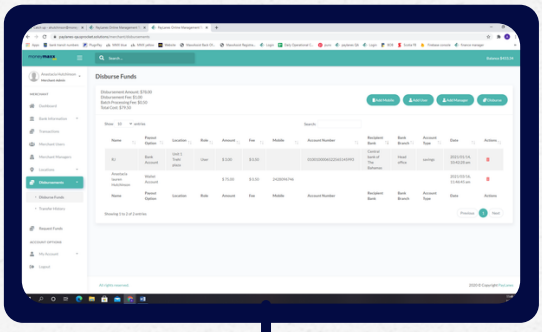

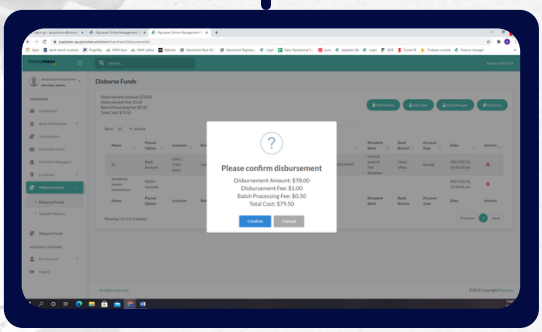

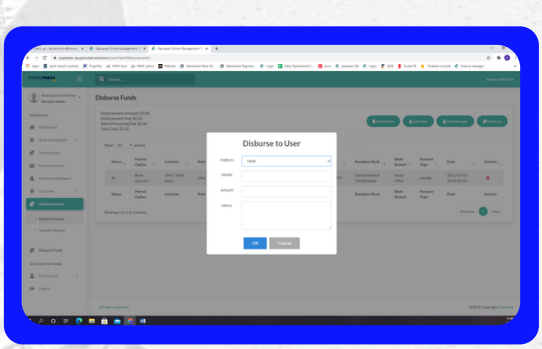

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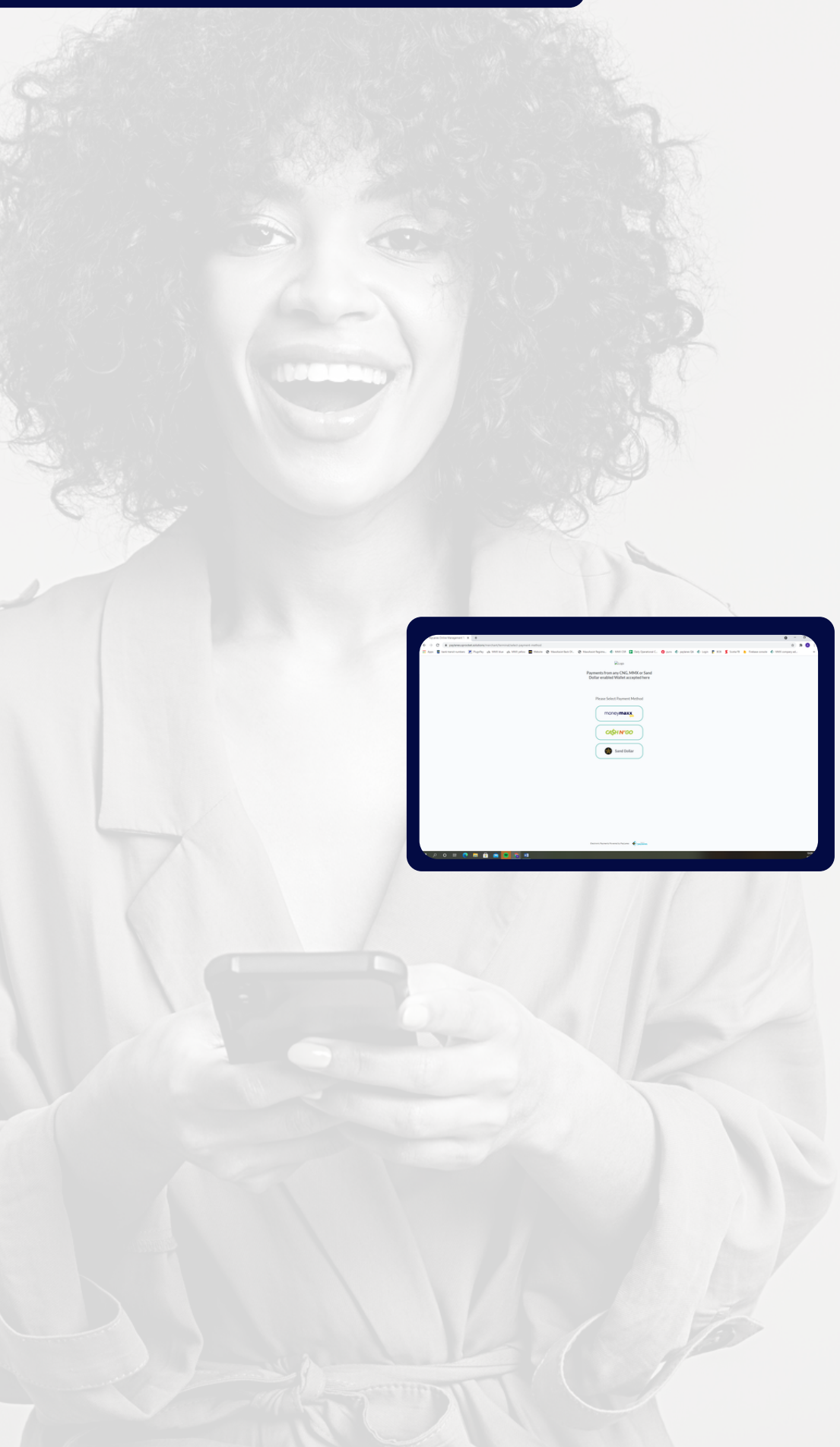
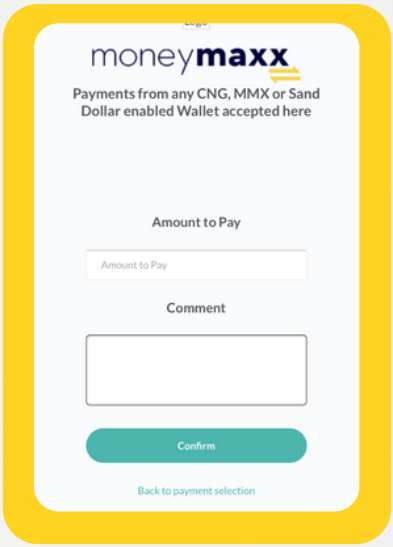
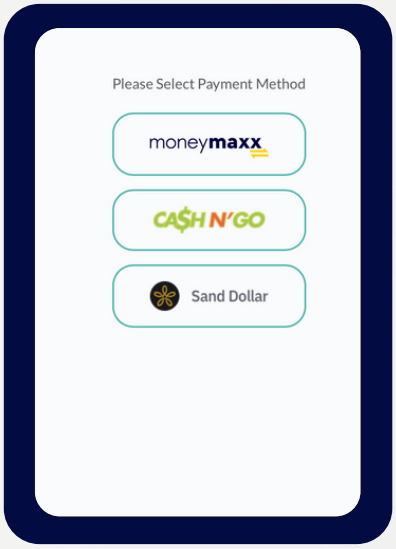
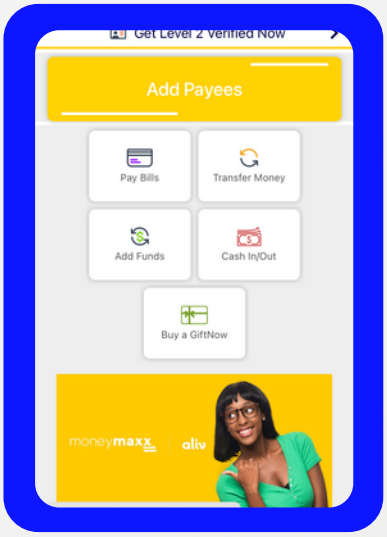
SEND & RECEIVE MONEY









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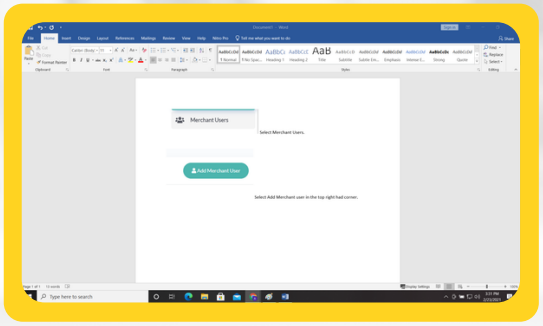

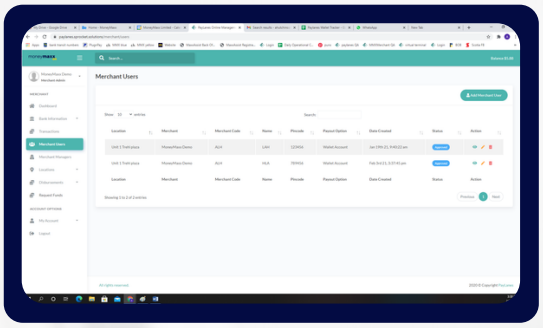

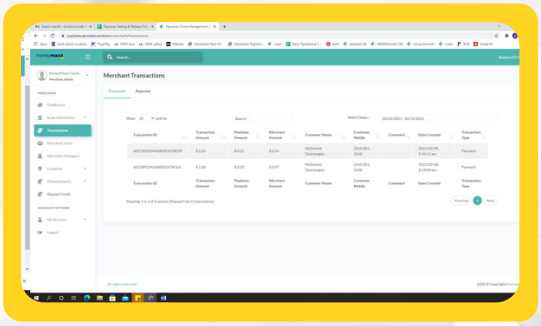

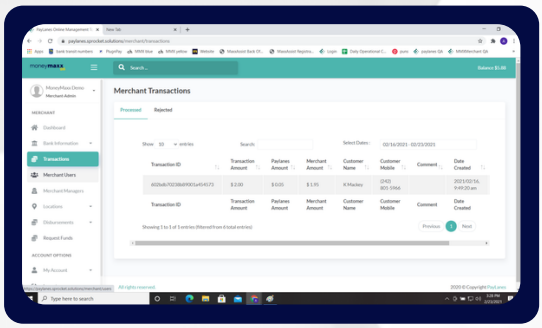

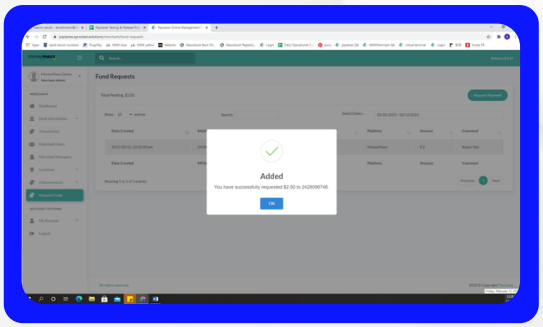

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SAND DOLLAR

ACCEPT SAND DOLLAR PAYMENTS
PURCHASE MERCHANDISE FROM VARIOUS MERCHANTS WHERE SANDOLLAR IS ACCEPTED.

SAND DOLLAR APPROVED PARTNER

SIGN UP NOW & LIVE YOUR MAXX LIFE

CREDIT YOUR BANK ACCOUNT

Link: https://paylanes.sprocket.solutions/merchant/terminal/mmx

Steps:
1. Enter 3 Letter Merchant Cod
2. Select Location
3. Enter 6 digit pin code assigned to user

Select the desired mobile wallet payment

Enter amount to pay
Enter note or comment (optional)
Click confirm

Customer:
Open app
Select Scan and pay at the bottom of the home screen
Allow MMX to access to camera
Hold camera up to screen with QR code
Select “Pay”

Creating a merchant user:

Select Merchant Users.

Select Add Merchant user in the top right had corner.

Select a location to assign the user to. Fill out your merchant user’s name and a 6 digit code unique to them. Press “Okay”. Note: If your locations are not populating, use this time to select the Locations tab and establish a location.

Creating a Merchant Manager:

Merchant Payment Request

Merchant will log in to the Merchant Admin portal. On the left hand side, select the Request Funds button.

On the right hand side, user will select the “Request Payment” button and a pop up will appear. The

CREDIT YOUR BANK ACCOUNT

Merchant Payment Request

Merchant will log in to the Merchant Admin portal. On the left hand side, select the Request Funds button.

On the right hand side, user will select the "Request Payment" button and a pop up will appear. The Merchant Administrator will supply the customer number. The system will automatically generate the platform. The MA will enter the amount and an optional comment.

On the Merchant screen, the qill see the above message states " You have successfully requested $xx to the customer's number.

Customer will receive push notification detailing the Transaction. In the History tab of their Mobile Wallet application, customer may action the request by select " Reject" or "Accept".

Once Accepted, the amount will be deducted from the user's wallet and added to their Transactions history. The Merchant Administrator can find the process transaction in the "Transaction" tab under "Processed". The transaction will appear in the Paylanes Administration under "Paylanes Income.

CREDIT YOUR BANK ACCOUNT

Sign in and proceed to the Disbursement tab
Select Add Mobile

Enter User information
System will automatically populate the information

Select “Ok”

Select Disburse in the top right hand corner

Client reviews disbursement and fees

Client will receive an OTP to the email and phone number on file

Review disbursement in history tab

1C

Sign in and proceed to the Disbursement tab
Select Add Mobile

Enter User information
System will automatically populate the information

Select “Ok”

SCAN & PAY

Select Disburse in the top right hand corner

Client reviews disbursement and fees

Client will receive an OTP to the email and phone number on file

Review disbursement in history tab

1C

FREQUENTLY ASKED QUESTIONS

AM I CHARGED AS A MERCHANT?

THERE IS NO MERCHANT FEE. MERCHANTS ARE ONBOARDED FREE OF CHARGE

WHAT DOCUMENTS DO I NEED TO BECOME A MERCHANT?

YOUR BUSINESS NAME
YOUR BUSINESS EMAIL
BUSINESS LICENSE
BUSINESS REGISTRATION NO.
CREATE A PASSWORD

CREATE A 3
LETTER BUSINESS IDENTIFIER

EXAMPLE:
STORE NAME: SHOP MARIE BUDS BUSINESS IDENTIFIER: SMB

HOW DO I OBTAIN MY MONEY AFTER MY CLIENTS PAY ME ON THE APP?

YOU MAY WITHDRAW WITHIN ANY MONEYMAXX LOCATION, OR

BY BANK TRANSFER
FOR BANK TRANSFERS, YOU WILL NEED:

THE BANK NAME
BRANCH NAME
ACCOUNT NUMBER

HOW DO I OBTAIN THE MERCHANT SERVICES APPLICATION?

THE MERCHANT SERVICE APPLICATION IS AVAILABLE ON OUR WEBSITE
YOU MAY COMPLETE IT ONLINE AND SUBMIT.
PROCESSING TIME IS 24 HOURS

IS THERE VENDOR EXCLUSIVITY ON THE APP?
TRANSLATION: WILL I BE THE ONLY MERCHANT THAT SELLS PERFUME ON THE APP?

MONEYMAXX IS AN OPEN OPPORTUNITY PROVIDER AND THERE ARE NO EXCLUSIVE MERCHANGES THEREIN

LIVE YOUR MAXX LIFE

moneymaxx

MONEYMAXX MERCHANT SERVICES

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WALLET@MONEYMAXXNOW.COM
WWW.MONEYMAXXNOW.COM